

# MEDIATION

**REGISTER NOW**


**27 & 28 November 2025**

In-person workshop @ NUS (Bukit Timah Campus)  
 Limited Seats | SFC Claimable



**Professor Joel Lee**  
 Mediator & Trainer

## Day One – Thursday, 27 November 2025

| TIME     | PROGRAMME                                      |
|----------|------------------------------------------------|
| 9:15 AM  | Registration                                   |
| 9:30 AM  | Introductions and Outcomes                     |
| 10:15 AM | Introduction to Mediation                      |
| 11:00 AM | Coffee Break                                   |
| 11:15 AM | The Stages of the Commercial Mediation Process |
| 12:00 PM | 7 Element Framework                            |
| 1:00 PM  | Lunch Break                                    |
| 2:00 PM  | Opening Statements: Demo and Practice          |
| 3:00 PM  | Mediation Exercise 1: Preparation              |
| 3:15 PM  | Coffee Break                                   |
| 3:30 PM  | Mediation Exercise 1                           |
| 4:30 PM  | Mediation Exercise 1: Key Lessons              |
| 5:15 PM  | Q & A                                          |
| 5:30 PM  | End of Day 1                                   |

## Day Two – Friday, 28 November 2025

| TIME     | PROGRAMME                                          |
|----------|----------------------------------------------------|
| 9:15 AM  | Registration                                       |
| 9:30 AM  | Recap                                              |
| 9:45 AM  | The People Puzzle                                  |
| 11:15 AM | Coffee Break                                       |
| 11:30 AM | Mediation Exercise 2                               |
| 12:30 PM | Mediation Exercise 2: Key Lessons                  |
| 1:00 PM  | Lunch                                              |
| 2:00 PM  | Overcoming Impasse (Strategic Trust and Reframing) |
| 3:15 PM  | Coffee Break                                       |
| 3:30 PM  | Mediation Exercise 3                               |
| 4:30 PM  | Mediation Exercise 3: Key Lessons                  |
| 5:15 PM  | Q & A                                              |
| 5:30 PM  | End of Day 2                                       |